

# COMMUNICATION CARDS

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#### **INTRODUCTION:**

The GBS|CIDP Foundation International hopes that the experiences of patients who have overcome problems will be utilized to assist future patients. Such was the situation that brought about these communication cards. Kopel Burk, M.D., a New Jersey cardiologist-internist, required a respirator when he himself had GBS. He and his daughter, Tina, devised a set of communication cards that formed the basis for this set. With Dr. Burk's kind permission, Dr. Joel Steinberg has made some additions and changes. In addition to helping respirator-dependent GBS patients, it is hoped that these cards will assist other patients who are impaired and cannot speak, or have comparable communication difficulties. This card set is not meant to be inclusive, but hopefully begins to serve the needs of the patients.

#### **HOW TO USE:**

The cards are grouped into problems typically addressed by medical staff, however it is suggested that the user show the patient the index on the next page so that they can see a list of the cards and choose those of interest. The arms of the patient may be weak, so the person showing the cards may need to point, sequentially, through the index and then to the information on the cards, until the patients finds the line or phrase of interest. The patient can respond with a blink, head nod, shoulder shrug, etc., one for yes, two for no.

Other patients, such as those who are postoperative, or who has respiratory arrest, may be able to handle the cards with their own hands. The patient may have a decreased field of vision. Thus, try to keep the card in front of where the patient appears to be looking. Eighteen inches to two feet from the eyes may provide a comfortable working distance. There should be good lighting on the cards. The user should point to words and phrases but be careful not to cover them with the hand or finger. If the patient usually wears glasses to read, put them on them. It is hoped that the patients for whom the cards are used will very soon be able to use them to help someone else.

Joel Steinberg, M.D.

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GET PENCIL AND PAPER FOR ME	
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#### RESPIRATOR

IRRIGATE AND SUCTION ME PLEASE

SUCTION ME PLEASE

DRAIN THE WATER FROM

MY TUBING

PHLEGM DOES NOT COME

UP

I FEEL SHORT OF BREATH

I AM BREATHING TOO

FAST/SLOW

MY THROAT FEELS SORE

TRACHEOSTOMY AREA IS

**SORE** 

#### **FOOD**

- 1) IS: GOOD COLD GREASY HOT NO TASTE
- 2) CAN FAMILY BRING ME FOOD?
- 3) I WANT: ICE CREAM CEREAL JELLO MILK SODA JUICE WATER OTHER
- 4) MAKES ME SICK SHOW ME STOMACH CARD (PG 4)
- 5) I AM ALLERGIC OR INTOLERANT TO: DAIRY
  SHELLFISH SPICES SALT CHOCOLATE CAFFEINE
  GLUTEN I PREFER NO PORK PRODUCTS
  I AM KOSHER I AM VEGAN OTHER

#### **STOMACH**

I AM:

HUNGRY NAUSEOUS FULL THIRSTY

I HAVE:

INDIGESTION HEARTBURN

MY BELLY HURTS

#### **BOWELS**

- 1) I NEED THE BEDPAN
- 2) I AM: CONSTIPATED IMPACTED OTHER
- 3) MAY I HAVE: STOOL SOFTENER LAXATIVE ENEMA SUPPOSITORY SOMETHING FOR PILES/HEMORRHOIDS
- 4) I HAVE: CRAMPS GAS DIARRHEA HEMORRHOIDS

# I WANT TO SEE MY: (MEDICAL PROFESSIONAL)

**FAMILY DOCTOR** 

**INTERNIST** 

**NEUROLOGIST** 

LUNG DOCTOR (PULMONOLOGIST)

PHYSICAL MEDICINE-REHAB DOCTOR (PHSYIATRIST)

**HEART DOCTOR (CARDIOLOGIST)** 

PSYCHOLOGIST OR PSYCHIATRIST

**NURSE** 

PHYSICAL THERAPIST

OCCUPATIONAL THERAPIST

SPEECH THERAPIST

# I WANT TO SEE MY: (PERSONAL)

WIFE HUSBAND SON/SONS DAUGHTER/DAUGHTERS
MOTHER/FATHER GRANDPARENTS
GRANDCHILD/GRANDCHILDREN BROTHER/SISTER
PARTNER

#### I WANT TO SEE MY:

MINISTER PRIEST RABBI TEACHER ATTORNEY
ACCOUNTANT FRIEND DOCTOR

# **THINGS I NEED**

TOOTHPASTE MOUTH WASH GARGLE COMB

WASH CLOTH SHAMPOO FACE CREAM LOTION

POWDER RAZOR SHAVE

# RADIO / TAPE / WALKMAN / CD PLAYER / COMPUTER

TURN RADIO TV TAPEPLAYER ON / OFF

CHANGE STATION VOLUME UP / DOWN

PLEASE BRING NEW TAPES CD'S

PLEASE REFIT MY HEADPHONES

**NEED BATTERIES** 

### **BILLS**

TELEPHONE RENT MORTGAGE CAR PAYMENTS

GAS ELECTRIC HOT WATER CREDIT CARDS

FREEZER REFRIGERATOR PACKAGES GROCERIES

HEATING SYSTEM CLEANERS LAUNDRY CAR

APPOINTMENTS DATES MEETINGS SCHOOL

**TIME** 

I NEED A CLOCK

I NEED A CALENDAR

WHEN ARE THE NEXT VISITING HOURS

WHEN IS MY NEXT PILL FOR PAIN

### **FOOD**

- 1.) IS: GOOD COLD GREASY HOT NO TASTE
- 2.) CAN FAMILY BRING ME FOOD
- 3.) I WANT ICE CREAM CEREAL JELLO MILK SODA JUICE
- 4.) MAKES ME SICK SHOW ME STOMACH CARD (p.4)
- 5.) I AM ALLERGIC OR INTOLERANT TO SOME FOODS:

DAIRY PRODUCTS SHELLFISH SPICES

CHOCOLATE CAFFEINE OTHER

PREFER NO PORK PRODUCTS

#### **NEWS**

COUNTRY LOCAL WORLD STATE

FAMILY BUSINESS SCHOOL

GET PENCIL AND PAPER ON A CLIPBOARD SO I CAN WRITE

GET ALPHABET BOARD SO I CAN SPELL

# I WANT TO SEE MY: (PERSONAL)

WIFE HUSBAND SON/SONS

DAUGHTER / DAUGHTERS MOTHER / FATHER

GRANDPARENTS GRANDCHILD / GRANDCHILDREN

BROTHER / SISTER

# I WANT TO SEE MY:

MINSTER PRIEST RABBI TEACHER
ATTORNEY ACCOUNTANT FRIEND DOCTOR

# NURSE - I HAVE A PROBLEM WITH (I)

EYES EARS NOSE MOUTH

TONGUE THROAT NECK SHOULDERS

ARMS WRISTS ELBOWS HANDS

FINGERS WINDPIPE CHEST (p.4) LUNGS

HEART STOMACH (p.4) BOWELS

HEMORRHOIDS PENIS/TESTICLES VAGINAL AREA

BACK HIPS THIGHS KNEES

CALVES ANKLES FEET TOES

# NURSE – I HAVE A PROBLEM WITH (I)

CHEST PAIN BREATHING LEG CRAMPS

HEADACHES INSOMNIA RESTLESS GASY

INDIGESTION (p.4) CONSTIPATION (p.5)

DIARRHEAR (p.5) PAIN (p.13)

BLADDER DISCOMFORT-CATHETER INJECTIONS HURT

DO THEY HAVE TO TAKE BLOOD SO OFTEN?

**SLEEP** 

CAN'T GO TO SLEEP

WAKE UP TOO EARLY

SLEEPING MEDICINE NOT WORKING

**BAD DREAMS** 

CAN'T WAKE UP

#### PHYSICAL THERAPY

I COULD USE

HOT PACKS TENS UNIT

SPLINTS: WRISTS ANKLES

ON OFF UNCOMFORTABLE

EXERCISE / MASSAGE FOR MY

LEFT RIGHT BOTH

SHOULDERS ARMS HANDS NECK

HIPS KNEES LEGS ANKLES FEET

#### PERSONAL COMFORT & CARE

**PLEASE** 

WASH MY FACE CLEAN MY EARS

BRUSH MY TEETH CLEAN MY NOSE

COMB MY HAIR PUT CREAM ON MY LIPS

WASH MY HAIR PUT DROPS IN MY EYES

STRAIGHTEN MY SHEETS PROP MY HEAD HIGHER

STRAIGHTEN MY COVERS COVER MY FEET

TURN ME

I NEED THE BEDPAN, THE URNIAL, A DRINK

URINARY CATHETER IS UNCOMFORTABLE BURNS

INTRAVENOUS CATHETER HURTS ME

I AM CONSTIPATED - SHOW ME BOWL CARD (p.5)

#### **PAIN**

LOCATED: LEFT RIGHT BOTH

HEAD EYES EARS NOSE THROAT

NECK SHOULDERS ARMS HANDS

BACK HIPS THIGHS KNEES

LEGS CALVES ANKLES FEET

CHEST: FEELS LIKE

HURTS SHARP DULL PRESSURE

HEAVINESS SHORT OF BREATH

**BLADDER CATHETER** 

BURNS FEELS LIKE I NEED TO URINATE

**BELLY** 

**COULD USE** 

SOMETHING FOR PAINT INJECTIONS OTHER

PAIN PILL / CAPSULE ASPIRIN TYLENOL

NITROGLYCERINE ANTACID (MAALOX, ETC.)

HEATING PAD TENS UNIT

# **LIGHTS**

TURN LIGHTS ON

TURN LIGHTS OFF

**DIM MY LIGHTS** 

## **CURTAIN**

PLEASE OPEN CURTAIN

PLEASE CLOSE CURTAIN

# **TEMPERATURE:**

I AM

HOT: REMOVE BLANKETS SHEETS

WASH MY FACE

COLD:

AND WANT SHEET BLANKET

#### **TIME**

I NEED A CLOCK

I NEED A CALENDAR

WHEN ARE THE NEXT VISTING HOURS?

WHEN IS MY NEXT SHOT FOR PAIN?

WHEN IS MY NEXT PILL FOR PAIN?

# **THINGS I NEED**

TOOTHPASTE MOUTH WASH GARGLE

COMB WASH CLOTH SHAMPOO

FACE CREAM LOTION POWDER

RAZOR SHAVE

# RADIO / TAPE / WALKMAN / CD PLAYER / COMPUTER

TURN RADIO TV TAPE PLAYER ON / OFF

CHANGE STATION VOLUME UP / DOWN

PLEASE BRING NEW TAPES CD'S

PLEASE REFIT MY HEADPHONES

**NEED BATTERIES** 

# **EMOTIONS**

I AM

SCARED FRUSTRATED

WORRIED ANGRY

DEPRESSED FED UP

**ABOUT** 

BEING ON A RESPIRATOR

**BEING ALONE** 

NOT ABLE TO REACH NURSE CALL BELL

BEING DEPENDENT

**DYING** 

GETTING OFF THE RESPIRATOR

**GETTING PLASMAPHERESIS** 

MY FAMILY



# DOCTOR - I HAVE A PROBLEM WITH (I)

EYES EARS NOSE MOUTH

TONGUE THROAT NECK SHOULDERS

ARMS WRISTS ELBOWS HANDS

FINGERS WINDPIPE AIRWAY (p.2) CHEST (p.13)

LUNGS (p.2) HEART STOMACH (p.4) BOWELS (p.5)

HEMORRHOIDS PENIS / TESTICLES VAGINAL AREA

BACK HIP THIGHS KNEES

CALVES ANKLES FEET TOES

# **DOCTOR – I HAVE A PROBLEM WITH (II)**

CHEST PAIN BREATHING LEG CRAMPS

HEADACHES INSOMINA (p.10) RESTLESS

INDIGESTION (p.4) CONSTIPATION (p.5)

DIARRHEA (p.5) PAIN (p.13)

BLADDER DISCOMFORT-CATHETER INJECTIONS HURT

DO THEY HAVE TO TAKE BLOOD OF OFTEN?

# **DOCTORS**

HOW IS MY:

X-RAY BLOOD TEST URINE TEMPERATURE

TELL ME ABOUT MY ILLNESS

TELL ME ABOUT MY RESPIRATOR

HOW AM I PROGRESSING?

CAN MY FAMILY VISIT FOR A LONGER TIME?

# **SLEEP**

CAN'T GO TO SLEEP

WAKE UP TOO EARLY

SLEEPING MEDICINE NOT WORKING

**BAD DREAMS** 

CAN'T WAKE UP HUNGOVER

SCARED TO SLEEP

